



The Retreat at Canton – Media Statement – March 14, 2020-12:00pm EST

The Retreat at Canton, a Phoenix Senior Living community, in light of the developing situation with COVID-19, began early in-service training for all employees to enable employees to recognize symptoms of COVID-19 as well as understand how to prevent transmission of the virus based upon Center for Disease Control protocols. On March 9, 2020, in an effort to protect residents and staff, The Retreat at Canton further implemented proactive precautions and measures in accordance with the Center for Disease Control and Department of Public Health guidelines and protocols. These measures include restricting and screening all staff, healthcare workers and visitors to the community. All residents are being regularly screened for symptoms, and if symptomatic, residents will be isolated and monitored and their physician will be notified.

We can confirm that we have identified more than one presumptive positive test for the COVID-19 virus at The Retreat at Canton. Confirmation of the coronavirus disease in these residents is pending from the CDC. The Retreat at Canton, in partnership with the Georgia Department of Public Health, continues to monitor and address the situation. Each of the affected residents have been isolated in their private rooms. As of now, each of the residents are asymptomatic and they will remain in isolation for a 14 day period.

The Retreat at Canton is working closely with the Georgia Department of Public Health to identify all contacts who may have been exposed to the virus. All employees who have direct contact with affected residents are under a 14-day isolation at home (pending a negative test and clearance from the Department of Health in certain instances) and are required to provide daily reports of their condition. Additionally, family members of the affected residents who may have been exposed are under a 14-day isolation. People who are identified as having been exposed and experiencing symptoms are contacted directly by a Department of Public Health epidemiologist.

Pursuant to CDC and Department of Public Health guidelines, all of our communities have implemented the use of cleaning solutions designed to kill the coronavirus, as well as other viruses such as influenza. In addition, residents at the Retreat at Canton that are asymptomatic are under self-isolation in their rooms and meals are being served to residents using disposal cutlery, cups, paper plates and napkins. Trained staff are working to keep residents comfortable and safe. Residents do have individual time outside of their rooms and outdoors during this period. Jesse Marinko, CEO stated, “Our focus will continue to be on our residents and our associates, and we will exhaust all measures to ensure their safety and well-being. We are grateful for the expertise and guidance from The Georgia Department of Health”.

If anyone has any questions, please contact your Phoenix community or call the home office in Roswell, Georgia.