



The Retreat at Canton – Media Statement – March 16, 2020 – For immediate release

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On March 2, 2020, The Retreat at Canton, a Phoenix Senior Living community, in light of the developing situation with COVID-19, began in-service training for all employees to enable employees to recognize symptoms of COVID-19 as well as understand how to prevent transmission of the virus based upon Center for Disease Control protocols. On March 9, 2020, in an effort to protect their residents and staff, The Retreat at Canton further implemented proactive precautions and measures in accordance with for Disease Control and Department of Public Health guidelines and protocols. These measures included restricting and screening all staff, healthcare workers and visitors to the community. All residents were screened for symptoms, and if symptomatic, residents were isolated and monitored and their physician was notified.

Although The Retreat at Canton proactively implemented stringent policies and procedures, including restricting and screening all staff healthcare workers and visitors to our community, to protect our residents and staff, we have had three residents and one employee who tested presumptively positive for COVID-19. The first case was identified on March 12, 2020. Each presumptive positive test was forwarded by the applicable testing lab to the Center for Disease Control for confirmation. As of today, we have not received confirmation from the CDC on any of the cases. The CDC is likely overwhelmed with tests but has represented that it will try to return results within 72 hours of receipt. All three residents are comfortable, self-isolated in their suites and remain asymptomatic at this time. Our employee, who is also asymptomatic, is in self-isolation at their home.

The Retreat at Canton continues to work closely with the Georgia Department of Public Health to identify all contacts who may have been exposed to the virus. All employees who had direct contact with the three residents are under a 14-day isolation at home and are providing daily reports of their condition. Additionally, family members of the three residents who may have been exposed are under a 14-day isolation. People who are identified as having been exposed and experiencing symptoms are contacted directly by a Department of Public Health epidemiologist.

Pursuant to CDC and Department of Public Health guidelines, the community has implemented the use of cleaning solutions designated to kill the coronavirus, as well as other viruses such as influenza. In addition, residents that are asymptomatic are under self-isolation in their rooms and meals are being served to residents using disposal cutlery, cups, paper plates and napkins. Trained staff are working to keep residents comfortable and safe. Residents do have individual time outside of their rooms and outdoors during this period. Jesse Marinko, CEO stated, “Our focus will continue to be on our residents and our associates, and we will exhaust all measures to ensure their safety and well-being. We are grateful for the expertise and guidance from The Georgia Department of Health”.

If anyone has any questions, please contact our home office in Roswell, Georgia.