



Phoenix Senior Living Update – March 25, 2020

First, we want to express our heartfelt concern for our residents and employees diagnosed as positive for coronavirus. Our thoughts are also with their loved ones at this difficult time. We are in very close communication at all times with local and state health officials to ensure we are always taking the appropriate steps. We would like to thank our residents, their families and our employees for their trust and support during this continually evolving COVID-19 crisis.

Coronavirus is a particularly dangerous virus for the elderly, which is why we have been vigilant in our efforts to keep our residents safe and continue to take significant measures to limit the spread of the virus. We have restricted visitors in our communities since March 9th, 2020 and have implemented all precautionary measures recommended by The Center for Disease Control and Department of Public Health to mitigate any risk of infection. All third-party professionals entering a Phoenix Senior Living community are required to wear personal protective equipment.

Within our 28 communities that we operate throughout the Southeast, at this point we have had four residents test positive for COVID-19 over two communities, The Retreat at Canton and The Phoenix at James Creek. Two of those residents remain in self isolation in their private suites at their Phoenix community and are asymptomatic. The other two residents are hospitalized as of today.

The Retreat at Canton has had no additional residents test positive after the first three presumptive positive cases were identified on March 13, 2020. The 14-day self-quarantine we currently have in place at The Retreat at Canton will end on March 26, 2020. At that time, our residents will be able to move about the community, still practicing social distancing, but able to enjoy the many amenities of the community and the beautiful campus around them.

We have five associates that have tested positive for COVID-19. Each of them has been in self isolation in their homes since March 13, 2020 and all are asymptomatic. It is important to note we have had 22 employees who may have been exposed to the virus and were immediately placed on self-isolation in their homes for 14 days. Of that group, 10 have returned to work after testing negative for the virus. We are waiting for the results of the remaining employees prior to permitting them to return to work.

Jesse Marinko, CEO of Phoenix Senior Living shared, “We recognize how difficult this time is for our residents and for their loved ones, who have been restricted from contact with family members. It is important to us that those who have placed their trust in us to care for their loved ones understand we are working in conjunction with all appropriate authorities and are doing everything we can to minimize the risk of exposure to all of our residents and our staff and will continue to do so until the coronavirus threat has subsided.”